

Consequences of COVID-19 for the aviation

industry and for aviation personnel in

particular: the global perspective

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### **Overview**





- Consequences on the aviation industry
- Consequences on aviation personnel
- Implementation of measures by States
- Next steps





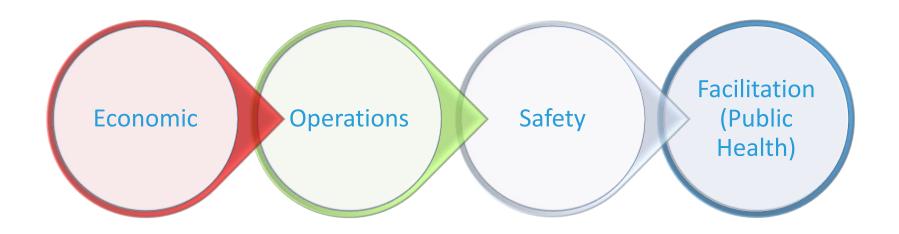








## **Aviation industry consequences**

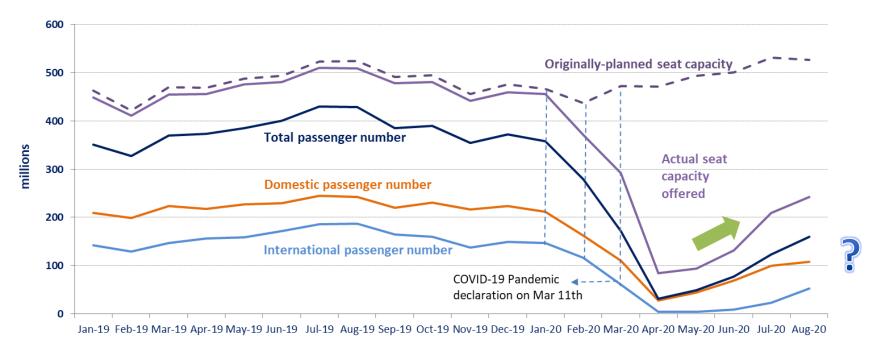




### **Economic**

# Drastic capacity cut along with dramatic drop in demand

# Comparison of passenger numbers and capacity (Domestic travel is leading the recovery)

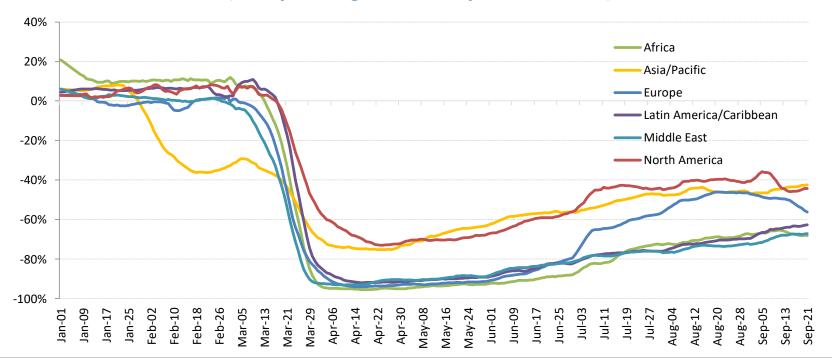




### **Economic**

# Regional difference in resilience and speed of recovery

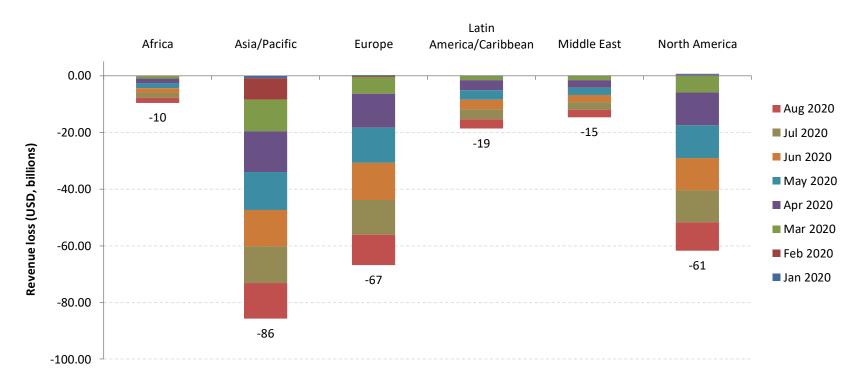
# Comparison of total seat capacity by region (7-day average, YoY compared to 2019)





### ICAO SAFETY **Economic**

# Approximately USD 256 billion passenger revenue loss from Jan to Aug 2020



Note: Compared to Baseline (business as usual, originally-planned)





# Estimated results in brief: International and domestic

### **International passenger traffic** for 2020 compared to Baseline

- Overall reduction ranging from 62% to 66% of seats offered by airlines
- Overall reduction of 1,375 to 1,447 million passengers
- Approx. USD 249 to 262 billion potential loss of gross operating revenues of airlines

### **Domestic passenger traffic** for 2020 compared to Baseline

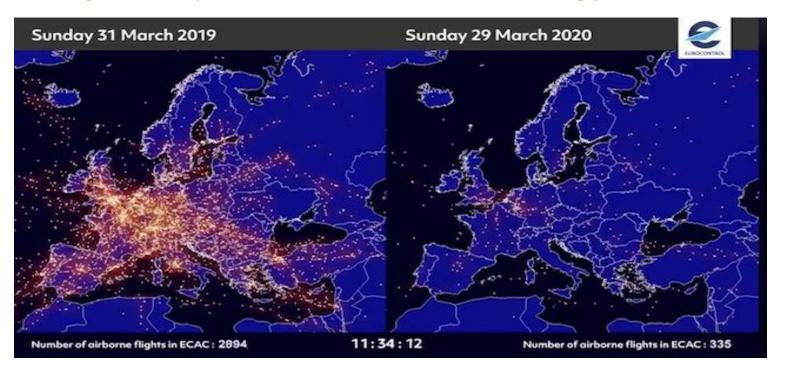
- Overall reduction ranging from 40% to 41% of seats offered by airlines
- Overall reduction of 1,413 to 1,485 million passengers
- Approx. USD 126 to 133 billion potential loss of gross operating revenues of airlines

Compared to	Seat capacity (%)			Passenger number (million)			Passenger revenue (USD, billion)		
Baseline	Total	International	Domestic	Total	International	Domestic	Total	International	Domestic
1Q 2020	-18%	-20%	-17%	-287	-111	-176	-35	-20	-15
2Q 2020	-79%	-92%	-69%	-1,044	-488	-556	-136	-86	-50
3Q 2020	-56% to -56%	-74% to -75%	-42% to -42%	-870 to -878	-469 to -472	-401 to -406	-121 to -122	-84 to -85	-36 to -37
4Q 2020	-42% to -50%	-57% to -71%	-31% to -37%	-587 to -722	-306 to -375	-281 to -347	-83 to -102	-59 to -71	-25 to -31
Total 2020	-49% to -51%	-62% to -66%	-40% to -41%	-2,788 to -2,931	-1,375 to -1,447	-1,413 to -1,485	-375 to -395	-249 to -262	-126 to -133
1Q 2021	-26% to -45%	-36% to -62%	-18% to -33%	-393 to -635	-212 to -325	-181 to -310	-57 to -90	-41 to -62	-16 to -28



## **Operational**

Flight Activity Pre Covid-19 Social Distancing par les Avions

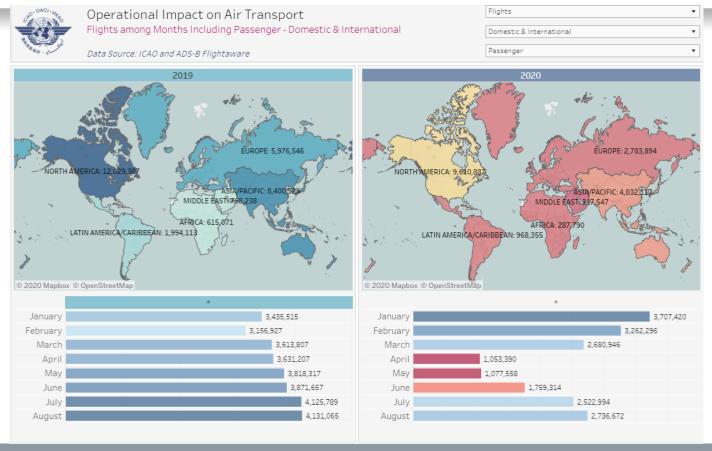




### SAFETY

## **Operational**

### https://data.icao.int/coVID-19/operational.htm







## **Operational**

### https://www.icao.int/safety/Pages/COVID-19-Airport-Status.aspx

### Global COVID-19 Airport Status

Last updated: 2020-10-14

This app displays COVID-19 related information per State as available through the NOTAM service.

The numbers under each state and international airport like 200 (-25%) indicate the **departures observed in the last 7 days (sliding week).** The percentage indicates **week over week (w/w)** change of those departures, if available. The source for the departures is ADSB. Click on the traffic data label for an airport or a state to see its total daily departures (all kinds of traffic) from international aerodromes over time since october 2019.

The information in this app is updated automatically on a daily basis.

The COVID-19 cases per day are integrated for information only and are sourced from the European Centre for Disease Prevention and Control (ECDC).

Click here for other COVID-19 operational information.

The COVID-19 NOTAMS can be accessed via APIs through our ICAO API Data Service.

The full State-level data behind the app is shared for analysis purposed via https://s3.amazonaws.com/crric/covidtraffic.csv (CSV, 1.6MB, 20k+ rows). The data is updated daily, but is lagging by 3 days in order to allow adequate synchronisation with the various sources. The data schema is explained here.

#### Select a Region:

		West and C	entral Africa		
Asia Pacific	East and South Africa	Europe and North Atlantic	Middle East	North America and the Carribean	South America
World					

### Belgium

645 (-3.15%) 🗠

Brussels (EBBR) Restricted

#### 428 (-4.25%) 🗠

- COVID-19: REF AIP EBBR AD 2.21 2.3 POWER SUPPLY. THE USE OF APU DURING TURNAROUND TO PROVIDE AIR
  CONDITIONING IS ALLOWED AT COMPANY DISCRETION FOR SANITARY REASONS CREATED: 30 Sep 2020 11:51:00 SOURCE:
  FLIFCYIYN
- COVID-19: BRUSSELS ARO/NOF LTD. FPL AND NOTAM PROCESSING MAY BE DELAYED CREATED: 30 Sep 2020 08:18:00 SOURCE: EUECYIYN
- COVID-19: SUSPECT COVID19 CASES ON BOARD OF ARR FLT MUST BE REPORTED VIA COMPANY GND OPS TO EBBR AIRSIDE INSPECTION +3227536900 NO LATER THAN 60 MIN PRIOR TO ARR. FAILURE TO COMPLY MAY RESULT IN ARR DLA PASSENGERS SHALL FILL IN ELECTRONIC PASSENGER LOCATOR FORM (PLF), AVBL AT HTTPS://TRAVEL.INFO-CORONAVIRUS.BE/, PASSENGERS TECHNICALLY UNABLE TO USE ELECTRONIC PLF SHALL USE PAPER FORM AVBL AT HTTPS://DOFLIBZ.BE/SITES/DVZOE/FR/DOCUMENTS/BELGIUM(UNDERSCORE)PASSE NGERLOCATORFORM.PDF. -AIRLINES SHALL REFUSE BOARDING TO PASSENGERS THAT CANNOT SHOW PROOF OF ELECTRONIC PLF SUBMISSION OR PROVIDE PAPER FORM. -AIRLINES SHALL COLLECT PAPER FORMS FOR INTRA-SCHENGEN FLT AND PROVIDE THEM TO SANIPORT SVC IMMEDIATELY AFTER ARR. -PAPER FORMS OF EXTRA-SCHENGEN FLT WILL BE COLLECTED AT BORDER CONTROL. CREATED: 31 Aug 2020 08:42:00 SOURCE: EUECYLYN

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  32 CAMPANDA STANDA SOURCE: EUECYLYN

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Show/hide all other international airports 5



## **Safety**



### **Safety Management Products**



ICAO Safety Management Manual



ICAO SMI Website (icao.int/smi)



Integrated Safety Trend Analysis and Reporting System (iSTARS)



Safety Management Training



Safety Management Workshops





## **Facilitation/ Public Health**













### **Passenger**

- Education
- Behaviour
- Transport to airport
- ✓ Communication
- ✓ Health Declaration
- ? Testing

#### Crew

- ✓ Training
- ✓ Behaviour
- ✓ Reporting for duty
- ✓ Health Declaration
- ✓ Flight crew segregation
- ✓ Fast track
- ✓ Health 
  monitoring
- ✓ Manage ill crew
- ✓ Layover

? Testing? Isolation? Quarantine

### Departure airport \*\*\*

- Epidemiology data
- Transmission pattern
- / Bilateral agreement
- Airport access
- ✓ Ventilation/ AC
- Physical Distancing
- ✓ Use of masks/ PPE
- ✓ Cleaning/ Disinfection
- ✓ Control sheet
- Contactless processes
- ✓ Manage ill passenger
- ✓ Cargo handling
- ✓ Boarding
- Exit Screening visual
- √ Temperature screening
- ✓ Airport accreditation
- ? Testing

### **In-flight**

- ✓ Ventilation
- ✓ HEPA
- ✓ Aircraft design
- ✓ Boarding
- ✓ Seat assignment
- ✓ Baggage
- ✓ Distancing
- ✓ Use of masks/ PPE
- ✓ Disinfection
- ✓ Hand sanitizer
- ✓ Passenger Interaction
- ✓ Lavatory
- ✓ UPK
- ✓ Medical Kit
- Manage ill passenger
- ✓ Air Operator Assessment

### Arrival airport \*\*\*

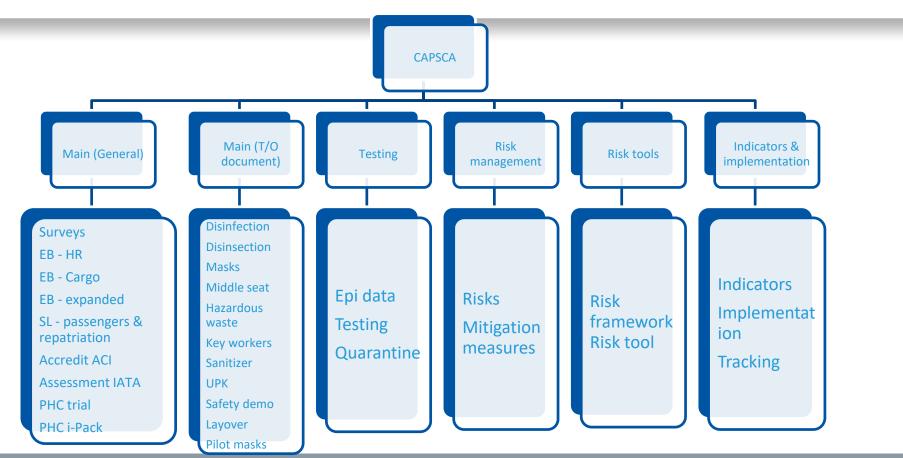
- ✓ Acceptable risk
- ✓ Airport parking
- ✓ PHA boarding procedures
- Separate pathways
- ✓ Transit
- ✓ Airport Access
- Ventilation/ AC
- Physical Distancing
- ✓ Use of masks/ PPE
- ✓ Cleaning/ Disinfection
- ✓ Contactless procedures
- ✓ Managing ill passenger
- ✓ Cargo handling
- Entry Screening visual
- Temperature screening
- ✓ Airport accreditation
- ? Testing

### Public Health

- Secondary assessment
- Self-
- monitoring Contact
- Contact Tracing
- ? Isolation
- ? Quarantine



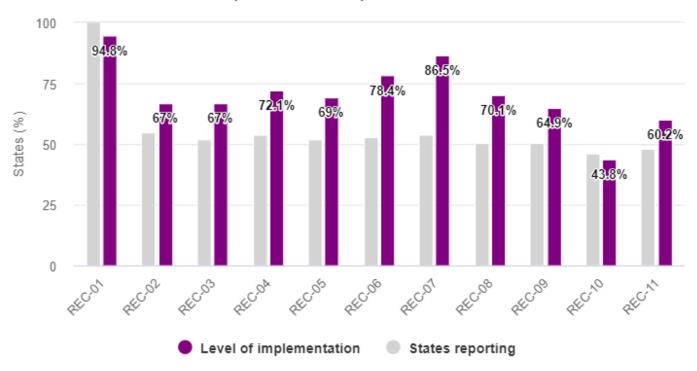
## **Facilitation/ Public Health**





### **Implementation Levels**

### Level of implementation per Recommendation





### SAFETY

### **Top 5 Measures (most adopted)**

98.59%

#### **Public Education**

States and stakeholders must work together to distribute accurate information quickly. Information must be as clear, simple and consistent as possible across the entire passenger travel experience.

98.59%

#### **Physical Distancing**

To the extent feasible, people should be able to maintain social distancing consistent with World Health Organization (WHO) or applicable State health guidelines. Where this distancing is not feasible (for example in aircraft cabins), adequate risk-based measures should be used

98.59%

#### **Routine Sanitation**

All areas with potential for human contact and transmission should be cleaned and disinfected as prescribed by public health authorities with frequency based on operational risk assessment.

98.59%

#### **Face Covering and Mask**

Face coverings should be worn, consistent with applicable public health guidelines. The type of face covering (non-medical or medical) should be selected based on the level of risk and the availability of masks while taking into consideration the potential risks and disadvantages of using masks. Medical face masks must be prioritized for use as personal protective equipment by healthcare workers and symptomatic persons suspected of being infected with COVID-19. In all instances, best practices should be followed about when and how to wear, remove, replace, and dispose of them, as well as hand hygiene after removal.

97.47%

#### Signalization and barriers

Signage, floor markings and announcements via Public Address system to encourage physical distancing. Retractable stanchions and floor signage in the queuing area and transparent barriers in front of staff.





## **Top 5 Measures (least adopted)**

57.35%

#### Power

In colder climates, it is imperative that power is maintained in all outdoor based equipment such as jetways and Pre-Conditioned air units.

48.61%

#### Self-boarding technologies

Where possible, implementation of self-boarding technologies at the gate should be considered including units using automatic doors, integrated boarding pass readers, LCD displays for passenger instructions and a device for printing seat assignment changes. Increase use of self-scanning of documents when identification is needed.

48.1%

#### Advanced technology

Self-sanitizing technology may be considered for integration within kiosks touch screens, to allow for the disinfection of the screen between each use. Whenever possible, use contactless processes and technology, including contactless biometrics such as facial or iris recognition to reduce the need for contact with travel documents between staff and passengers.

46.38%

#### Baggage delivery services

The use of baggage delivery services, where the passenger's baggage can be delivered directly to their hotel or home, should be encouraged.

43.66%

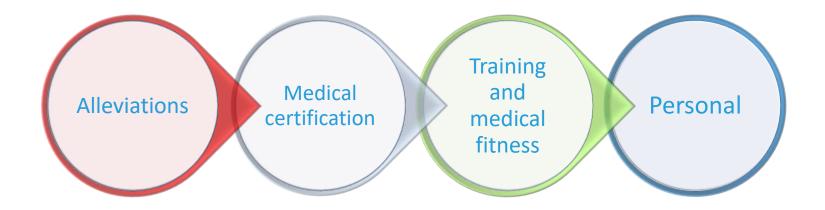
#### Transfer

Develop "one-stop" health screening arrangements using existing one-stop security arrangement as a model. In this model, passengers and property are not rescreened at transfer locations based on mutual recognition of security measures between the States in the travel itinerary. A similar arrangement for health screening procedures may prevent new queuing points at passenger transfer locations. Where transfer security screening is needed, it should follow appropriate sanitary requirements as previously described in the departure process.





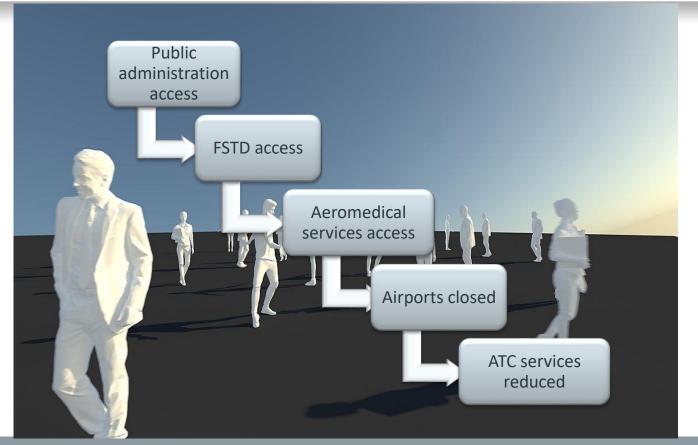
## ICAO SAFETY Aviation personnel consequences







## ICAO SAFETY Aviation personnel consequences





### **Alleviations**

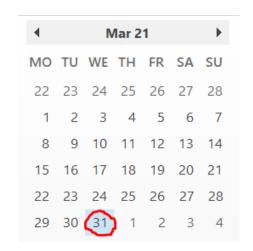
### Exemptions in place for the validity of:

- Licences
- Medical certificates
- Language proficiency
- Recurrent training
- Recency

### Job security

- Downgrading
- Fleet change
- Line pilot instructor
- Change in operations

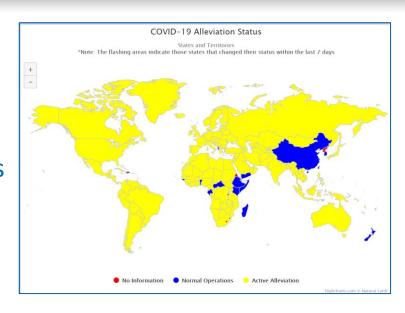
### End date 31 March 2021





### **Alleviations**

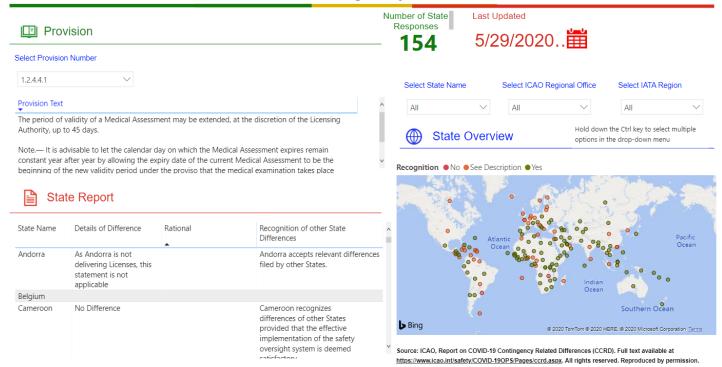
- Harmonized process for exemptions
  - Flow chart
  - Quick Reference Guides (QRGs)
  - CCRD\* publication for recognition
  - \*COVID-19 Contingency Related Differences
- Practical application
  - States apply exemptions and notify them
  - States accept exemptions from others
  - Organisations apply mitigation measures
  - Individual licence holders show high level of personal responsibility





## ICAO SAFETY Alleviations (IATA web site)

### → COVID-19 Contingency Related Differences





### **Medical certification**

- Public health corridor to apply to pilots as key workers
- Medical certification group in ICAO
  - Updating QRG
  - Guidance material risk based approach
  - Tools to assist with implementation and monitoring

#### Quick Reference Guidance (QRG)

Alleviation Title	Medical Assessment - Certificate Validity Extension  1.0  22 April 2020  Annex 1				
Version					
Publication Date					
Relevant Standard(s)					
	1.2.4.4.1 The period of validity of a Medical Assessment may be extended, at the discretion of the Licensing Authority, up to 45 days.				
	Note.— It is advisable to let the calendar day on which the Medical Assessment expires remain constant year after year by allowing the expiry date of the current Medical Assessment to be the beginning of the new validity period undu the proviso that the medical examination takes place during the period of validity of the current Medical Assessment but no more than 45 days before it expires.				
	1.2.5.2 Except as provided in 1.2.5.2.1, 1.2.5.2.2, 1.2.5.2.3, 1.2.5.2.4, 1.2.5.2.5 and 1.2.5.2.6, a Medical Assessment Issued in accordance with 1.2.4.7 and 1.2.4.8 shall by valid from the date of the medical examination for a period not greater than:  - 60 months for the private pilot licence — aeroplane, airship, helicopter and powered-lift;  - 12 months for the commercial pilot licence — aeroplane, airship, helicopter and powered-lift;  - 12 months for the multi-crew pilot licence — aeroplane;				
	- 12 months for the airline transport pilot licence — aeroplane, helicopter and powered-lift; - 60 months for the glider pilot licence; - 60 months for the free balloon pilot licence; - 12 months for the flight navigator licence; - 12 months for the flight engineer licence; - 48 months for the air traffic controller licence;				
	Note 1.—The periods of validity listed above may be extended by up to 45 days in accordance with 1.2.4.3.1.				
	Note 2.— When calculated in accordance with 1.2.5.2 and its sub-paragraph: the period of validity will, for the last month counted, include the day that has the same calendar number as the date of the medical examination or, if that month ha no day with that number, the last day of that month.				



## **Training & medical fitness**





## Personal well-being

- Impact of COVID-19 on mental health and well-being
- Rationale:
  - Focus attention on the effects of COVID-19 on psychological well-being
  - Provide support to aviation personnel involving all aviation stakeholders at various levels
  - Provide guidance material that goes beyond support, but addresses possible safety implications due to medical fitness to fly

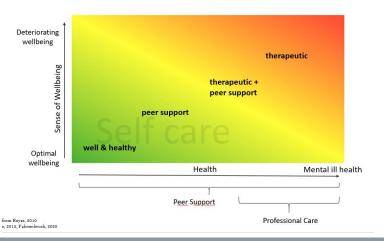


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## Personal well-being

- State letter with key principles
- Appendix: peer support
- Additional guidance material
- Later neurological/ neuro-cognitive/ psychiatric implications on medical fitness







## Personal well-being

- 1. Practice self-care in all dimensions including healthy nutrition, regular exercise, obtaining sufficient sleep, reducing stressors, engaging in healthy behaviours and regular interactions with a personal support network.
- 1. Seek support pro-actively to maintain well-being and encourage fellow employees to seek support as needed.







